"Home of the Dogwood Trails" 1007 East Park Avenue Palestine, Texas 75801 (903)731-8000 FAX (903)729-5588

December 11, 2014

FCC Office of the Secretary 445 12<sup>th</sup> Street SW Washington, DC 20554

RE: Appeal Letter for CC Docket No. 02-6

To whom it may concern:

We are respectfully requesting an appeal of the "denied" decision made by USAC in regards to Form 471 # 909912, FRN # 2478572 (Contract # Service Order # 1), FRN # 2478575 (Contract # Service Order # 2), FRN # 2478578 (Contract # Service Order # 4) for Funding Year 2013.

Form 471 # 909912, FRN # 2478572, Form 470 # 909040000631605 Contract # Service Order # 1:

USAC states their denial is based on a contract violation, stating that we are relying on a voluntary contract extension that was not indicated in the Form 470 # 909040000631605.

#### Our response:

In short, we signed a 5-year contract which began as of the service date start of February 2010 and will not expire until February 2015. We did not specify a voluntary contract extension and have not extended our contract past the expiration date. See expanded explanation below:

Our initial Form 470 Application # 909040000631605 that was posted on 10/23/2007 stated we were seeking Telecommunication Services for all campuses in the Palestine Independent School District and were seeking a multi-year contract. Our RFP listed we were seeking WAN Connectivity for all Palestine ISD Schools.

#### [Please see Attachment 2 previously submitted to USAC.]

After evaluation, the winning bid was awarded to Norlight, Inc. (who was later acquired by Windstream Communications, Inc. on December 2, 2010). The master agreement signed was for a **5 year period** covering the entire district and per our Windstream Account Manager Beth Buchanan on January 28, 2013 – it was 5 years as of the service start date which began in February 2010 and our contract will not expire until February 2015 – this includes any addendums/service orders as well.

[Please see Attachment 5 and Attachment 6 previously submitted to USAC.]

<u>Per the USAC website under the FCC Form 470 Instructions – December 2013, Page 4, Section B. When, Where, and How Many Forms 470 to File:</u>

Services covered by a qualified existing contract for all or part of the funding year, including multi-year contracts signed pursuant to the posting of a Form 470 in a previous funding year, do not require the filing of a Form 470, because you are not seeking bids for these services. A qualified existing contract is:

· A signed, written contract executed pursuant to the posting of a Form 470 in a previous funding year, OR

# <u>Per the USAC website under Contracts (Applicants Section, Step 3, Selecting Service Providers):</u>

Multi-Year Contracts or Contracts with Voluntary Extensions

A multi-year contract is a contract that covers more than one year. For example, a three-year contract is a multi-year contract that would expire at the end of the third year. A contract including voluntary extensions is a contract that expires at the end of its original term but that may be voluntarily extended for one or more years pursuant to the provisions in the contract.

For contracts signed pursuant to FCC Forms 470 posted for Funding Years (FY) before FY2011, to comply
with FCC competitive bidding requirements the applicant must have indicated in its Request for Proposals
(RFP) and/or on the FCC Form 470 its intent to enter into a multi-year contract for services or a contract
that includes voluntary extensions.

When voluntary extensions are indicated in Item 13 of FCC Form 470 and in the RFP, if an RFP was used, the applicant does not have to post a new FCC Form 470. In the event the FCC Form 470 does not indicate voluntary extensions, the contract cannot be extended beyond its original expiration date without posting a new FCC Form 470. However, note that the decision to extend a contract with voluntary extensions must occur before the FCC Form 471 is filed for the funding year when the contract would otherwise expire.

As stated above, per our original Form 470 # 909040000631605, we chose a multi-year contract. We <u>did not</u> indicate voluntary extensions. As of Funding Year 2014, in anticipation of our expiring contract, we posted a new FCC Form 470 # 266110001178547 and have already awarded our WAN contract to another vendor.

#### [Please see Attachment 2 previously submitted to USAC.]

Based on this information, we request you reconsider the decision to deny FRN # 2478572 based on "the applicant relying on a voluntary contract extension" since our submitted evidence demonstrates that (1) we indicated our intent was to enter into a multi-year contract and not one with a voluntary contract extension on our original Form 470, (2) the current multi-year contract with Windstream has not yet expired, (3) we have followed USAC guidelines for submitting a new FCC Form 470 for Funding Year 2014 and (4) we have already awarded Funding Year 2014 services to another vendor.

Form 471 # 909912, FRN # 2478575, Form 470 # 909040000631605 Contract # Service Order # 2:

USAC states their denial is based on a contract violation stating that the Form 470 cited does not include the billed entity requesting service that were listed in Block 4 of the referenced Form 471.

#### Our response:

In short, Washington Early Childhood Campus did not open until Funding Year 2010 and was added to our Form 471 as required. However, due to our contract with Norlight which prevented us from seeking services from another vendor, we were not required to file another Form 470. Please see expanded explanation below:

Service Order # 2 was an amendment (as indicated in the Item 21 Attachment for Funding Years 2010, 2011, 2012, 2013, 2014) to our Master Agreement to add Washington Early Childhood Campus which had just opened Funding Year 2010 to the previously approved WAN under Form 470 # 909040000631605.

#### [Please see Item 5-b previously submitted to USAC.]

As stated in our original RFP we were requesting WAN Connectivity for all Palestine ISD Schools, our original Form 470 indicated that the Eligible Entities that would receive services would be Item c – School district, library system, or consortium application to serve multiple eligible entities.

#### [Please see Attachment 2 previously submitted to USAC.]

Per the contract between Norlight, Inc. and Palestine ISD, the scope of the agreement included the wording "and CUSTOMER (PISD) agrees to purchase such Services from NI". The services being those outlined in the original service order. It also states that "Additional Service Orders .....shall be binding upon Norlight, Inc. and CUSTOMER (PISD) and shall be deemed a part of this Agreement."

#### [Please see Attachment 5 previously submitted to USAC.]

Per this information, any additional requests to "obtain fiber optic transmissions capacity and ancillary services" such as those provided by Norlight, Inc. could only be purchased from Norlight, Inc. during the 5 year period of our contract.

As such, we request that you reconsider the decision to deny FRN # 2478575 based on "contract violation" since our original contract (1) was between Norlight, Inc. and the Palestine ISD, including all its entities, (2) we added the Washington ECC to our Form 471 and Item 21 Attachments as part of our "School District", serving multiple eligible entities starting with Funding Year 2010, (3) we have provided previous documentation that Washington ECC is an

eligible entity and because of such, has received funding for previous years (Funding Year 2010, 2011, 2012), and (4) the fact that our contract with Norlight, Inc. restricted us from purchasing this service from any other vendor, thus negating the requirement to file a Form 470 requesting new service.

Form 471 # 909912, FRN # 2478578, Form 470 # 909040000631605 Contract # Service Order # 4:

USAC states their denial is based on a contract violation stating that the Form 470 cited does not include the billed entity requesting service that were listed in Block 4 of the referenced Form 471.

#### Our response:

In short, we began providing services for students at the Anderson County Juvenile Detention Center Funding Year 2012) which at that time was added to our Form 471 as required. However, due to our contract with Norlight which prevented us from seeking services from another vendor, we were not required to file another Form 470. Please see expanded explanation below:

Service Order # 4 was an amendment (as indicated in the Item 21 Attachment for Funding Years 2012, 2013, 2014) to our Master Agreement to add Anderson County Juvenile Detention Center, for which we had begun providing educational services for students who were being served there, to the previously approved WAN under Form 470 # 909040000631605.

[Please see Item 5-d previously submitted to USAC.]

#### Per the USAC guidelines regarding Eligibility for Non-Traditional entities:

FCC rules require USAC to look to state law to determine whether Head Start, pre-kindergarten, juvenile justice, or adult education being provided fits within the state's definition of elementary and secondary education and whether the school facility fits within the state's definition of an elementary or secondary school.

Under Texas State law ACJDC would be eligible.

Once again, per the contract between Norlight, Inc. and Palestine ISD, the scope of the agreement included the wording "and CUSTOMER (PISD) agrees to purchase such Services from NI". The services being those outlined in the original service order. It also states that "Additional Service Orders .....shall be binding upon Norlight, Inc. and CUSTOMER (PISD) and shall be deemed a part of this Agreement."

[Please see Attachment 5 previously submitted to USAC.]

Per this information, any additional requests to "obtain fiber optic transmissions capacity and ancillary services" such as those provided by Norlight, Inc. could only be purchased from Norlight, Inc. during the 5 year period of our contract.

As such, we request that you reconsider the decision to deny FRN # 2478578 based on "contract violation" since our original contract (1) was between Norlight, Inc. and the Palestine ISD, including all its entities, (2) we added the ACJDC to our Form 471 and Item 21 Attachments as part of our "School District", serving multiple eligible entities starting with Funding Year 2012, (3) we have provided previous documentation that ACJDC is an eligible entity and because of such, received funding for previous years, and (4) the fact that our contract with Norlight, Inc. restricted us from purchasing this service from any other vendor, thus negating the requirement to file a Form 470 requesting new service.

In conclusion, may we state that we have responded to all previous USAC PIA requests regarding Form 470 # 909040000631605 with the same information and in each case; the Form 471 Application was approved. Our understanding is that if were bound by a multi-year contract that restricted our purchasing power to the one vendor (Norlight/Windstream), we could not ethically file a Form 470 when we knew, by law, that we would not be able to consider any other proposals.

Once again, we request that FCC reverse the denied decision to "Approved" based on the information we have submitted.

Thank you for your consideration in this matter.

Sincerely,

David Long

Directory of Technology

Palestine ISD

1007 East Park Avenue Palestine, Texas 75801

Email: <u>DLong@palestineschools.org</u> Phone: 903-731-8000 Ext. 2005

Fax: 903-729-5588

FCC Form

470

## Schools and Libraries Universal Service Description of Services Requested and Certification Form



Estimated Average Burden Hours Per Response: 4.0 hours

This form is designed to help you describe the eligible telecommunications-related services you seek so that this data can be posted on the Fund Administrator website and interested service providers can identify you as a potential customer and compete to serve you.

	1	To be completed by entity that will negotiate with
1: Applicant Address and Identifications	300 300 300 300 300 300 300 300 300 300	
Form 470 Application Number: 90904000	0631605	
Applicant's Form Identifier: YR11-WAN-	MYr R1	
Application Status: CERTIFIED		
Posting Date: 10/23/2007		10
Allowable Contract Date: 11/20/2007		
Certification Received Date: 10/24/2007		
1. Name of Applicant: PALESTINE INDEP SCHOOL DIST		
2. Funding Year:		ntity Number
07/01/2008 - 06/30/2009	14075	The state of the s
4a. Applicant's Street Address, P.O.Box, or	r Route Numbe	r
1600 S LOOP 256		<u> </u>
City.	State  Zi	o Code
		801 - 5847
b. Telephone number ext.	C. Fax	number
(903) 731-8000	(903)	729- 5588
5. Type Of Applicant	380	
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6c, Telephone Number (903) 7	731- 8000			-
6d. Fax Number (903) 7	729- 5588			
6e. E-mail Address dlong@pale	estineschools.org			
Block 2: Summary Description	of Needs or Servi	ces Requested	d	
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Name: David Long	Title: Technology Director
Telephone number (903) 731 - 8000	
Fax number (903) 729 - 5588	
E-mail Address dlong@palestineschools	Lorg
how or when service pro	x if there are any restrictions imposed by state or local laws or regulations or viders may contact you or on other bidding procedures. Please describe below procedures, and/or provide a Web address where they are posted and a contact ther.
	tate and local procurement/competitive bidding requirements apply to the sought on this Form 470.
contracts for existing s	to purchase additional services in future years, or expect to seek new ervices, you may summarize below (including the likely timeframes). If vices for a funding year for which a Form 470 cannot yet be filed online, on here.
ck 3: Technology As	rongm om t
:R 3. Technology As	sessment
only, check this box single line voice serv	service only: If your application is for basic telephone service and voice material and skip to Item 16. Basic telephone service is defined as wireline or wirelevice (local, cellular/PCS, and/or long distance) and mandatory fees associate g., federal and state taxes and universal service fees).
to make effective us Item 14 that your ap	ing services and facilities are ineligible for support, they are usually necessa e of the eligible services requested in this application. Unless you indicated plication is ONLY for basic telephone service, you must check one or both h 15e. You may provide details for purchases being sought.
a. Desktop communica sought.	tions software: Software required has been purchased; and/or is bei
	adequate electrical capacity is in place or has already been arranged; for additional electrical capacity is being sought.
c. Computers: a suffici	ent quantity of computers has been purchased; and/or is being soug
d. Computer hardware being sought.	maintenance: adequate arrangements A have been made; and/or A are
	all staff have had an appropriate level of training /additional training has
	Ise this space to provide additional details to help providers to identify the

## Block 4: Recipients of Service

ineligible services you desire.

#### 16. Eligible Entities That Will Receive Services:

Check the ONE choice (Item 16a, 16b or 16c) that best describes this application and the eligible entities that will receive the services described in this application. You will then list in Item 17 the entity/entities that will pay the bills for these services.

- a. Individual school or single-site library.
- b. Statewide application for (enter 2-letter state code) representing (check all that apply):
  - All public schools/districts in the state:
  - All non-public schools in the state:
  - All libraries in the state:

If your statewide application includes INELIGIBLE entities, check here. II If checked, complete Item 18.

c. School district, library system, or consortium application to serve multiple eligible entities:

Number of eligible entities	1		
F	or these eligible sites, please provide the following		
Area Codes (list each unique area code)	Prefixes associated with each area code (first 3 digits of phone number) separate with commas, leave no spaces		
903	723	¢	
903	727	+	
903	729	÷	
903	731	÷	
903	922	-	

#### 17. Billed Entities

17. Billed Entities: List the entity/entities that will be paying the bills directly to the provider for the services requested in this application. These are known as Billed Entities. At least one line of this item must be completed. If a Billed Entity cited on your Form 471 is not listed below, funding may be denied for the funding requests associated with this Form 470.

Entity Number	Entity
140751 PALESTINE INDEP SCHOOL	L DIST

18. Ineligible Participating Entities

List the names of any entity/entities here for whom services are requested that are not eligible for the Universal Service Program.

Ineligibl	e Par	ticipati	ng
	Entity	y	

Area Code

Prefix

#### Block 5: Certification

- 19. M I certify that the applicant includes: (Check one or both.)
  - a. Schools under the statutory definitions of elementary and secondary schools found in the No Child Left Behind Act of 2001, 20 U.S.C.Secs.7081(18) and (38), that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million; and/or b. libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any school (including, but not limited to elementary and secondary schools, colleges, and universities).
- 20. I certify that all of the individual schools, libraries, and library consortia receiving services under this application are covered by technology plans that are written, that cover all 12 months of the funding year, and that have been or will be approved by a state or other authorized body, an SLD-certified technology plan approver, prior to the commencement of service. The plans were written at the following level(s):
  - a. individual technology plans for using the services requested in the application; and/or
  - b. higher-level technology plans for using the services requested in the application; or
  - c. In no technology plan needed; application requests basic local, ceilular, PCS, and/or long distance telephone service and/or voice mail only
- 21. I certify that I will post my Form 470 and (if applicable) make my RFP available for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted will be carefully considered and the bid selected will be for the most cost-effective service or equipment offering, with price being the primary factor, and will be the most cost-effective means of meeting educational needs and technology plan goals. I certify that I will retain required documents for a period of at least five years after the last day of service delivered. I certify that I will retain all documents necessary to demonstrate compliance with the statute and Commission rules regarding the application for, receipt of, and delivery of services receiving schools and libraries discounts. I acknowledge that I may be audited pursuant to participation in the schools and libraries program.
- 22. Est certify that the services the applicant purchases at discounts provided by 47 U.S.C. Sec. 254 will be used solely for educational purposes and will not be sold, resold, or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. Sec. 54.500(k). Additionally, I certify that the entity or entities listed on this application have not received anything of value or a promise of anything of value, other than the services and equipment sought by means of this form, from the service provider, or any representative or agent thereof or any consultant in connection with this request for services.
- 23. MI acknowledge that support under this support mechanism is conditional upon the school(s) and/or library(ies) I represent securing access, separately or through this program, to all of the resources, including computers, training, software, internal connections, maintenance, and electrical capacity necessary to use the services purchased effectively. I recognize that some of the aforementioned resources are not eligible for support.
- 24. It certify that I am authorized to order telecommunications and other supported services for the eligible entity (ies). I certify that I am authorized to submit this request on behalf of the eligible entity

- (ies) listed on this application, that I have examined this request, and to the best of my knowledge, information, and belief, all statements of fact contained herein are true.
- 25. Fit certify that I have reviewed all applicable state and local procurement/competitive bidding requirements and that I have complied with them. I acknowledge that persons willfully making false statements on this form can be punished by fine or forfeiture, under the Commissions Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.
- 26.MI acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program.
- 27. Signature of authorized person: 📓
- 28. Date (mm/dd/yyyy): 10/24/2007
- 29. Printed name of authorized person: JERRY MAYO
- 30. Title or position of authorized person: SUPERINTENDENT
- 31a. Address of authorized person: 1600 S LOOP 256 City: PALESTINE State: TX Zip: 75801-5847
- 31b. Telephone number of authorized person: (903) 731 8000
- 31c. Fax number of authorized person: (903) 7295588
- 31d. E-mail address number of authorized person: JMAYO@PALESTINESCHOOLS.ORG
- 31e. Name of authorized person's employer: PALESTINE ISD

Service provider involvement with preparation or certification of a Form 470 can taint the competitive bidding process and result in the denial of funding requests. For more information, refer to the SLD web site at <a href="https://www.sl.universalservice.org">www.sl.universalservice.org</a> or call the Client Service Bureau at 1-888-203-8100.

NOTICE: Section 54.504 of the Federal Communications Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to file this Description of Services Requested and Certification Form (FCC Form 470) with the Universal Service Administrator. 47 C.F.R. § 54.504. The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended. 47 U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47 C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation or a potential violation of any applicable statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, presecuting, enforcing, or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government is a party of a proceeding before the body or has an interest in the proceeding. In addition, information provided in or submitted with this form or in response to subsequent inquiries may also be subject to disclosure consistent with the Communications Act of 1934, FCC regulations, the Freedom of Information Act, 5 U.S.C. § 552, or other applicable law.

If you owe a past due debt to the federal government, the information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other Federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide the information to these agencies through the matching of computer records when authorized.

If you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Natice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq.

Public reporting burden for this collection of information is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, DC 20554.

Please submit this form to:

SLD-Form 470 P.O. Box 7026

Lawrence, Kansas 66044-7026

1-888-203-8100

For express delivery services or U.S. Postal Service, Return Receipt Requested, mail this form to:

SLD Forms

ATTN: SLD Form 470 3833 Greenway Drive Lawrence, Kansas 66046 1-888-203-8100

> FCC Form 470 October 2004

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# FCC Form 470





Entity Number: 140751 Applicant's Form Identifier: YR11-WAN-MYr R1
Contact Person: David Long Phone Number: 903-731-8000

FCC Farm

Approval by OMB 3060-0806

470

# Schools and Libraries Universal Service Program Description of Services Requested and Certification Form

Do not write in this area

Form 470 Application Number: 909040000631605

- I certify that the applicant includes: (Check one or both.)
- a. Fi schools under the statutory definitions of elementary and secondary schools found in the No Child Left Behind Act of 2001, 20 U.S.C.Secs.7081(18) and (38), that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million; and/or
- b.  $\square$  libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any school (including, but not limited to elementary and secondary schools, colleges, and universities).
- 20. 1 certify that all of the individual schools, libraries, and library consortia receiving services under this application are covered by technology plans that are written, that cover all 12 months of the funding year, and that have been or will be approved by a state or other authorized body, an SLD-certified technology plan approver, prior to the commencement of service. The plans were written at the following level(s):
- a.  $\square$  individual technology plans for using the services requested in the application; and/or
- b. M higher-level technology plans for using the services requested in the application; or
- c.  $\square$  no technology plan needed; application requests basic local, cellular, PCS, and/or long distance telephone service and/or voice mail only.
- 21. A certify that I will post my Form 470 and (if applicable) make my RFP available for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted will be carefully considered and the bid selected will be for the most cost-effective service or equipment offering, with price being the primary factor, and will be the most cost-effective means of meeting educational needs and technology plan goals. I certify that I will retain required documents for a period of at least five years after the last day of service delivered. I certify that I will retain all documents necessary to demonstrate compliance with the status and Commission rules regarding the application for, receipt of, and delivery of services receiving schools and libraries discounts. I acknowledge that I may be audited pursuant to participation in the schools and libraries program.

- 22. ☑ I certify that the services the applicant purchases at discounts provided by 47 U.S.C. Sec. 254 will be used solely for educational purposes and will not be sold, resold, or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. Sec. 54.500(k). Additionally, I certify that the entity or entitles listed on this application have not received anything of value or a promise of anything of value, other than the services and equipment sought by means of this form, from the service provider, or any representative or agent thereof or any consultant in connection with this request for services.
- 23. A lacknowledge that support under this support mechanism is conditional upon the school(s) and/or library(ies) I represent securing access, separately or through this program, to all of the resources, including computers, training, software, internal connections, maintenance, and electrical capacity necessary to use the services purchased effectively. I recognize that some of the aforementioned resources are not eligible for support.
- 24. 1 certify that I am authorized to order telecommunications and other supported services for the eligible entity(ies). I certify that I am authorized to submit this request on behalf of the eligible entity(ies) listed on this application, that I have examined this request, and to the best of my knowledge, information, and belief, all statements of fact contained herein are true.
- 25. I certify that I have reviewed all applicable state and local procurement/competitive bidding requirements and that I have complied with them. I acknowledge that persons willfully making false statements on this form can be punished by fine or forfeiture, under the Commissions Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.
- 26. ☑ I acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program.

27. Signature of authorized person	28. Date 10-24-07
29. Printed name of authorized person	Je(T)( Mayo
30. Title or position of authorized person	Superintendent
31a. Street Address of authorized person 1600 S. Loop 256 Palestine, TX 75801-5847	
31b. Telephone Number of authorized per	rson (903) 731-8000
31c. Fax Number of authorized person	(903) 729-5588
31d. E-mail address of authorized person	jmayo@palestineschools.org
31e. Name of authorized person's employ	er Palestine ISD

Form 470 Application Number: 909040000631605
PALESTINE INDEP SCHOOL DIST
1600 S LOOP 256
PALESTINE, TX 75801-5847

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and libraries comply with the competitive bidding requirement contained in 47 C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

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Please submit this form to:

SLD - Form 470 P.O. Box 7026 Lawrence, KS 66044-7026 1-888-203-8100

For express delivery services or U.S. Postal Service, Return Receipt Requested, mail this form to:

SLD Forms ATTN: SLD Form 470 3833 Greenway Drive Lawrence, KS 66046 1-888-203-8100

> FCC Form 470 November 2004

> > . . . . . . . . . . . . . . .

Done

### Request for Proposal Palestine ISD

# WAN Connectivity for all Palestine ISD Schools For School Year 2008-2009

#### WAN RFP for ERate Year 11

#### School Addresses:

Palestine High School (Where main server room is located) 1600 S. Loop 256 Palestine, TX 75801

Palestine Middle School 233 Ben Milam Dr. Palestine, TX 75801

Northside Early Childhood Center School 2509 Hwy 155 N Palestine, TX 75801

Sam Houston Early Learning Center School 1000 E. Lamar St. Palestine, TX 75801

Story Elementary School 5300 S. Loop 256 Palestine, TX 75801

Southside Primary School 201 Gillespie Rd Palestine, TX 75801

Palestine ISD Operations and Maintenance Facility 1301 S. Royall St. Palestine, TX 75801

#### **Installation specifications:**

Min. 12-strand fiber optic cable terminating/labeling/testing all at each end in 19" rack Provide Cisco 3750 switch at campus end to "light" the fiber Provide Cisco 4506 switch at central server room Underground or aerial installation, underground preferred

# Request for Proposal Palestine ISD WAN Connectivity for all Palestine ISD Schools For School Year 2008-2009

#### Fiber routes:

- 1. Northside to High School
- 2. Story to High School
- 3. Lamar to High School
- 4. Middle School to High School
- 5. Southside to High School
- 6. Operations and Maintenance to Southside

#### For questions, please contact:

David Long
Palestine ISD
Technology Director
1600 S. Loop 256
Palestine, TX 75801
903-731-8003



December 18, 2008

#### **VIA FEDERAL EXPRESS**

Mr. David Long
Palestine Independent School District
Technology Director
1600 South Loop 256
Palestine, Texas 75801

RE: Master Service Agreement and Service Order #1

Dear Mr. Long:

Please find enclosed an original, fully executed copy of the Master Service Agreement and Service Order #1 for your files. Thank you for the opportunity to provide your school district with these services.

Please feel free to contact me if you have any questions or concerns.

Sincerely,

Tamela Bruns Legal Assistant 8829 Bond St

Overland Park, KS 66214 Phone: 913-754-3308

> A Hach ment 5



#### THIS MASTER SERVICE AGREEMENT

is made as of the 31st day of January 2008.

BETWEEN:

Norlight, Inc. ("NI"), a body corporate duly incorporated

and existing under the laws of the State of Kentucky, with a place of business at

3701 Communications Way, Evansville, Indiana 47715;

AND:

Palestine Independent School District ("CUSTOMER"), a body corporate duly

incorporated and existing under the laws of the State of Texas, with a place of business at

1600 South Loop 256, Palestine, TX 75801-5847.

#### WHEREAS:

- A. NI is a provider of fiber optic transmission capacity and ancillary services.
- B. CUSTOMER desires to obtain fiber optic transmission capacity and ancillary services as described in a Service Order ("Services") from NI.
- C. The parties desire to enter into this Agreement, pursuant to the terms and conditions set forth herein.

IN CONSIDERATION of the mutual covenants, agreements, representations, and warranties contained in this Agreement, the parties agree as follows:

#### SCOPE OF AGREEMENT.

NI shall use commercially reasonable efforts to provide those Services described in a Service Order, which is incorporated by reference as if set forth in full herein, to CUSTOMER at the rates and on the terms and conditions described herein; and CUSTOMER agrees to purchase such Services from NI. Additional Service Orders may be prepared by CUSTOMER and NI from time to time and, subject to execution by CUSTOMER and acceptance by NI, shall be binding upon NI and CUSTOMER and shall be deemed a part of this Agreement. The applicable rates for the Services are set forth in the applicable Service Orders. If all, or a portion of, the Services are off-net to NI, then such Services are offered subject to the initial and continued availability of facilities from NI's preferred underlying supplier at rates and on terms acceptable to NI; and NI, in its sole discretion, may adjust rates, disconnect Service or otherwise cancel an order for Service, if it is unable to obtain or maintain facilities for such off-net Service from its preferred underlying supplier at rates and on terms acceptable to NI.

#### DEFINITIONS.

For purposes hereof: "Available" means all necessary NI equipment for a Service has been installed. "Requested Service Date" means the date CUSTOMER desires for a Service to first be made Available, as specified in the applicable Service Order. "Service" or "Services" means transmission capacity (and ancillary services) that are covered by an executed Service Order that has been accepted by NI and made a part of this Agreement. "Service Commencement Date" means the date a Service is first made Available to CUSTOMER. "Service Order means any CUSTOMER Service Order accepted by NI...

I

#### 3. PAYMENT AND TAXES.

- 3.A. Payment. CUSTOMER shall pay NI each month within thirty (30) days of the date of invoice: (i) the monthly lease fee (prorated for any partial month) for each Available Service ("Monthly Lease Fee"), (ii) the non-recurring lease fee for each Available Service ("Non-Recurring Lease Fee") and (iii) any other applicable charges invoiced by NI to CUSTOMER, including without limitation any applicable termination charges, (collectively, the "Invoiced Amount"). The first invoice shall be for the first two months; each invoice thereafter shall be for the following month. If any invoice is not paid when due: (i) a late charge shall accrue equal to 1.5% per month (or the maximum legal rate, if less) of the unpaid balance; (ii) NI may suspend or terminate the Service without notice; and (iii) CUSTOMER shall reimburse NI for all charges, costs, expenses and attorney's fees incurred by NI to collect such amounts. Should CUSTOMER dispute any of the charges on its monthly invoice, it shall notify NI in writing within sixty (60) days after CUSTOMER's receipt of the invoice of the disputed charges and CUSTOMER's reason for disputing the same. If CUSTOMER does not deliver a challenge or dispute to any invoice within sixty (60) days after CUSTOMER's receipt of that invoice, the invoice will be considered final and accepted without recourse or later dispute by CUSTOMER.
- 3.B. Taxes. Sales taxes, property taxes, franchise fees and other local, state or federally charged, imposed or authorized taxes, tax-like charges, fees, charges or surcharges resulting from, or attributable to, this Agreement or the Services are not built into NI's rates and will be charged to CUSTOMER (with a reasonable overhead allocation, if such an overhead allocation is allowed by law). CUSTOMER agrees to pay all such charges. When applicable, CUSTOMER shall provide NI with a properly executed Certificate of Exemption for any such amounts from which CUSTOMER believes it is exempt and shall hold NI harmless from any costs or expenses resulting to NI should NI rely on such Certificate of Exemption.

#### 4. TERM & TERMINATION.

- 4.A. <u>Term Master Service Agreement</u>. The term hereof shall be for five (5) years, commencing on the date first written above and shall be automatically renewed from year to year under the same terms and conditions as stated herein and as may be modified by mutual agreement of the parties from time to time, unless either party gives the other party written notice of termination at least thirty (30) days prior to the end of the term or renewal term. Notwithstanding such termination, this Agreement shall remain in full force and effect, and shall continue to govern, with respect to any then-existing Service Order for so long as such Service Order is in effect.
- 4.B. Term Service Order. Each Service Order shall have its own initial term. Upon the expiration of the initial term applicable to that Service Order, the term of such Service Order shall automatically renew from year to year under the same terms and conditions as stated herein, unless either party gives the other party written notice of termination at least thirty (30) days prior to the end of the term or renewal term.

#### 4.C. Termination - Service Order.

- 4.C.i. A Service Order may be terminated by either party by giving notice of termination to the other party at the end of the initial term, or at the end of the then current renewal term, applicable to that Service Order.
- 4.C.ii. A Service Order may be terminated by NI immediately, on notice to CUSTOMER, if, in NI's sole discretion, an applicable legislature, court of competent jurisdiction, underlying rights provider, administrative agency or other governmental entity substantially changes a material rate or term contained herein or makes future performance of that Service Order impossible or commercially unreasonable.
- 4.C.iii. A Service Order may be terminated by NI if CUSTOMER fails to pay any sum due hereunder, whether for that Service Order or otherwise, on or before the date such amount becomes due or admits its inability to pay its debts as such debts become due.

Upon the termination of a Service Order, all rights of CUSTOMER related to that Service Order shall immediately cease and terminate.

#### 4.D. Termination Liability.

4.D.i. If CUSTOMER terminates a Service Order for any reason not stated in Section 4.C.(i) above or 5.C below, or if NI terminates a Service Order because of CUSTOMER's nonpayment, then CUSTOMER shall pay to NI, within ten (10) days of termination, (i) all amounts under or related to that Service Order owed to NI that are attributable to the period ending on the applicable termination date plus (ii) the Non-Recurring Lease Fee for that Service Order, if not already paid, plus (iii) an amount equal to the Monthly Lease Fee for that Service Order multiplied by the number of months remaining in the then current term of such Service Order. Such amounts constitute liquidated damages, not a penalty.

4.D.ii. If either party terminates a Service Order in accordance with Section 4.C.(i) above or 5.C. below, or if NI terminates a Service Order pursuant to Section 4.C.(ii) above, then CUSTOMER shall pay to NI, within ten (10) days of termination, (i) all amounts under or related to that Service Order owed to NI that are attributable to the period ending on the applicable termination date plus (ii) the Non-Recurring Lease Fee for that Service Order, if not already paid. Such amounts constitute liquidated damages, not a penalty.

#### 5. LIMITATION OF LIABILITY, DISCLAIMER AND FORCE MAJEURE.

- 5.A. Limitation of Liability of NI. OTHER THAN THE OBLIGATION TO ISSUE INTERRUPTION CREDITS UNDER SECTION 6.B.ii. BELOW, NI SHALL HAVE NO RESPONSIBILITY, LIABILITY OR OBLIGATION TO CUSTOMER, ITS AGENTS OR CUSTOMERS FOR (I) ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGE OR LOSS OF ANY KIND, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, COST OF REPLACEMENT SERVICES, LOSS OF CUSTOMERS OR AGENTS OR LOSS OF USE, REGARDLESS OF WHETHER NI HAD BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS BY REASON OF ANY ACT OF OMISSION OR COMMISSION IN CONNECTION WITH OR UNDER THIS AGREEMENT, INCLUDING, BUT NOT LIMITED TO, ANY DEFECT, DELAY IN AVAILABILITY, OR FOR ANY OTHER CAUSE, (2) THE CANCELLATION OF SERVICES HEREUNDER UPON TERMINATION OF THIS AGREEMENT OR (3) THE INACCURACY OF ANY INFORMATION OR THE INADEQUACY OF ANY PROCEDURES OR PERSONNEL. SERVICE IS PURCHASED AT CUSTOMER'S RISK THAT NI WILL BE ABLE TO PROCURE AND MAINTAIN AN ARRANGEMENT, SATISFACTORY TO NI, IN NI'S SOLE DISCRETION, TO PROVIDE THE REQUESTED SERVICE.
- 5.8. Disclaimer of Warranty. CUSTOMER EXPRESSLY UNDERSTANDS AND AGREES THAT NI DISCLAIMS ANY WARRANTIES OF ANY TYPE OR KIND REGARDING THE SERVICES WHICH ARE THE SUBJECT OF THIS AGREEMENT INCLUDING, BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE OR NON-INFRINGEMENT, OR ANY WARRANTIES CONCERNING THE ACCURACY, ADEQUACY OR TIMELINESS OF ANY INFORMATION PROVIDED HEREUNDER.
- 5.C. Force majeure. If and to the extent that any failures or delay in NI's performance of one or more of its obligations hereunder is caused by any of the following conditions, then NI's performance of such obligation or obligations shall be excused and extended for and during the period of any such delay: act of God; fire; flood; fiber cuts; equipment failure; failures, shortages or unavailability or other delay in delivery by a third party supplying services, equipment, fiber or network to NI; government codes, ordinances, laws, rules, regulations or restrictions; strikes or other labor disputes; or any other cause beyond the reasonable control of NI. If a force majeure event is not remedied within forty-five (45) days, either party may, without liability, terminate the affected Service Order(s).

#### 6. MISCELLANEOUS

#### 6.A. Interconnection/Collocation.

6.A.i. Interconnection Generally. It is the responsibility of the CUSTOMER to obtain interconnection from NI's equipment at the CUSTOMER Locations, as that term is defined in Section 6.A.ii. below, described in each Service Order. NI shall not be responsible for delays in the provisioning of this interconnection and shall not postpone billing if this interconnection is not provided by the Service Commencement Date contained in each Service Order. CUSTOMER shall pay all amounts billed by NI during any such period of delay.

6.A.ii. Collocation. CUSTOMER hereby grants to NI, a license to use however much space, power included, at each CUSTOMER Location listed in a Service Order, that NI reasonably desires in order to satisfy its obligations under this Agreement (a "CUSTOMER Location"). Such arrangement shall be governed by the Terms of Collocation attached as Exhibit A hereto, as well as the terms of this Agreement.

#### 6.B. Interruptions.

- 6.B.i. Interruption. An "Interruption" means any two (2) second interval with a complete interruption of transmission or a bit error rate worse than 1 x 10<sup>-9</sup> for a particular communications path within a route between any of NI's equipment at two (2) CUSTOMER Locations listed on a Service Order (a "Route") other than those related to the following, which shall not be deemed an "Interruption": (a) for any period during which CUSTOMER fails to afford access to any facilities for the purpose of investigating and clearing troubles, (b) for planned maintenance outages, (c) for force majeure events, as described in Section 5.C. above, (d) for Interruptions of a Service that is, in whole or part, off-net to NI, or (e) for Interruptions caused, in whole or in part, by CUSTOMER or any third party equipment or network.
- 6.B.ii. <u>Interruption Duration</u>. In the event of an Interruption in the Service provided under this Agreement, allowance for the period of Interruption with respect to each Route (under one or more Service Orders) affected by such Interruption, if not due to the fault or negligence of the CUSTOMER, shall be as follows: No credit shall be allowed for an interruption of eight (8) hours or less. CUSTOMER shall be credited for an Interruption in excess of eight (8) hours at the rate of 1/1440 of the Monthly Lease Fee applicable to the Service which is subject to the Interruption for each half hour or major fraction thereof that an Interruption continues, such Interruption to be measured from (i) the time of notice by CUSTOMER to NI that an Interruption has occurred to (ii) the time of restoration.
- 6.C. <u>Fiduciary Relationship</u>. CUSTOMER understands and accepts that no fiduciary relationship arises by virtue of this Agreement and that, accordingly, NI incurs none of the obligations that arise in such relationship as an incident of its fulfilling its obligations under this Agreement. Further, CUSTOMER understands and accepts that NI is not an insurer of profits for CUSTOMER, nor does NI guarantee the success of CUSTOMER'S business as a result of CUSTOMER'S receipt of services under this Agreement.
- 6.D. Relationship. CUSTOMER is not an authorized agent, partner or co-marketer with NI. CUSTOMER shall not state, either explicitly or implicitly, to any third party that it is affiliated with, authorized, sponsored by, or endorsed by NI. CUSTOMER shall have no authority to incur any obligation or liability on behalf of NI.
- 6.E. Assignment. This Agreement shall be binding on each party and each party's respective successors and assigns. Unless otherwise set forth herein, neither of the parties may assign this Agreement to any other person or entity without the prior written consent of the other party, which consent shall not be unreasonably withheld or delayed. Notwithstanding the foregoing, the parties may assign this Agreement without the consent of the other party to any affiliate of such party, to the surviving entity into which such party may merge or consolidate, or to any entity to which the party transfers all, or substantially all, of its business and assets. NI shall also have the right, without the consent of CUSTOMER, to assign or otherwise transfer this Agreement as collateral to any lender to NI (or lender to any successor or assign of NI); provided that the assignee or transferee in any such circumstance shall continue to be subject to all of the provisions of this Agreement, except that any lender shall not incur any obligations under this

Agreement, nor shall it be restricted from exercising any right of enforcement or foreclosure with respect to any related security interest or lien, so long as the purchaser in foreclosure is subject to the provisions of this Agreement. In the event any such lender assigns any rights it has under this Agreement, CUSTOMER agrees to accept performance of this Agreement by the assignee so long as the assignee is subject to the provisions of this Agreement. Any lien rights claimed by CUSTOMER under this Agreement shall be and are hereby specifically subordinated to the security interests of NI's lender(s).

6.F. Notices. Notices to be given in connection with this Agreement shall be in writing, delivered personally or by facsimile, telegram, professional courier or certified, registered or express mail, postage prepaid to the respective addresses set forth herein (or at such other addresses as shall be given in writing by either party to the other). All notices, requests, demands or communications shall be deemed effective upon the earlier of: (a) the date such notice has been received; or (b) the third calendar day after delivery to a professional courier service; or (c) five (5) calendar days after deposit with the United States Postal Service if sent by certified or registered mail, return receipt requested.

#### If to NI:

Norlight, Inc. 8829 Bond Street Overland Park, KS 66214 ATTN: Legal

With copy to:

Norlight, Inc. 3701 Communications Way Evansville, IN 47715 ATTN: President

#### If to CUSTOMER:

Palestine Independent School District 1600 South Loop 256 Palestine, TX 75801-5847 ATTN: TECHNOLOGY DIRECTOR FACSIMILE NUMBER: 903-729-5588

CUSTOMER invoices to:

Palestine Independent School District 1600 South Loop 256 Palestine, TX 75801-5847 ATTN: ACCOUNTS PAYABLE

- 6.G. <u>Headings</u>. The headings of the sections of this Agreement are for convenience only and shall not limit or otherwise affect the meaning hereof.
- 6.H. Severability. In the event any terms and conditions of this Agreement shall be deemed invalid by any court of competent jurisdiction, such terms shall be severed from this Agreement and all other provisions of this Agreement shall remain in full force and effect.
- 6.I. No Waiver. No waiver of any of the provisions of this Agreement shall be binding unless it is in writing and signed by both parties. The failure of either party to insist on the strict enforcement of any provision of this Agreement shall not constitute a waiver of any provision and all terms shall remain in full force and effect.
- 6.J. Governing Law & Statutes of Limitation. This Agreement shall be deemed to be a contract under the laws of the State of Indiana and the construction, interpretation and performance of this Agreement and all transactions thereunder shall be governed by the laws of the State of Indiana. Any claims arising out of or related to this Agreement shall be made within one (1) year from the date the claim arises.
- 6.K. Alternative Dispute Resolution. The parties hereto plan to use due diligence to work together to implement this Agreement and amicably resolve their differences. However, the parties understand that issues and conflicts may arise where they reach an impasse. The parties acknowledge their desire to reach a working solution by using good faith attempts to resolve such issues and conflicts. Any claim or controversy related to or arising out of this Agreement, whether in contract or in tort ("Dispute"), will be resolved on a confidential basis, according to the following process, which either party may start by delivering to the other party a written notice describing the Dispute and the amount involved ("Demand").

After receipt of a Demand, authorized representatives of the parties will meet at a mutually agreed upon time and place to try to resolve the Dispute by negotiation. If the Dispute remains unresolved 30 days after receipt of the Demand, either party may start binding arbitration in Evansville, Indiana. The parties will use their best efforts to conclude the arbitration as expediently as possible but in no event later than 90 days following commencement of any proceeding. The arbitration will be before a three-arbitrator panel. Each party will select one arbitrator to represent its interest, at its sole expense. The final arbitrator, who shall be impartial, will be selected by the two partial arbitrators. In the event the two partial arbitrators shall fail to select an impartial arbitrator, either party may apply to a court of law to have a judge select an impartial arbitrator. The three arbitrators by majority ruling may adopt such procedures as they deem efficient and appropriate for making the determinations submitted to them for adjudication. No statements by, or communications between, the parties during negotiation or mediation, or both, will be admissible for any purpose in arbitration. Each party shall bear its internal expenses and its attorney's fees and expenses, and jointly share the cost of the impartial arbitrator; provided, CUSTOMER shall reimburse NI for all charges, costs, expenses and attorney's fees described in Section 3.A. above. The decision(s) of a majority of the arbitrators shall be final and binding on the parties.

Notwithstanding the foregoing, either party hereto may resort to a court by applying for interim relief if such party reasonably determines that such relief is necessary to prevent irreparable injury to it or to a third party without the requirement to post a bond.

6.L. Entire Agreement. This Agreement, which embodies the entire Agreement between the parties hereto, is subject to final approval by NI and shall not be binding unless executed by both parties. Once this Agreement has been executed, any amendments hereto must be made in writing and signed by both parties. Both parties have had the opportunity for counsel to review this Agreement; thus, neither party shall be considered the drafter of this Agreement in the event of filing a claim or other legal proceeding. The parties agree that in the event of any ambiguity of terms, this Agreement shall not be construed against the drafter.

IN WITNESS WHEREOF, the parties have duly signed this Agreement on the date first written above.

Norlight, Inc. Ву:

Its:

IIS: DIRECTOR OF BUSINESS SERVICES

Palestine Independent School District

Dote: 02/06/08

Dending Board/budget approval

Approved as to form

Prosidory

# EXHIBIT A COLLOCATION

#### GRANT OF LICENSE ("License"):

For good and valuable consideration, receipt and sufficiency of which are hereby acknowledged, CUSTOMER hereby grants to NI, an irrevocable and indefeasible right to occupy, use and maintain however much space and power at each CUSTOMER Location as NI reasonably desires in order to satisfy its obligations under this Agreement (the "Licensed Space"), for the term of this Agreement or any then-existing Service Order as long as such Service Order is in effect. From and after the date efforts to ready the Licensed Space for NI's occupancy are commenced, CUSTOMER may not relocate, or cause NI to relocate, any of NI's equipment or facilities from any CUSTOMER Location during the term, unless the CUSTOMER Location is relocated. NI and its affiliates shall have 24 hour / 7 day per week unescorted access to such space and shall have an easement of ingress and egress for its personnel and its facilities to access such space, including any necessary easement and building entrance rights to extend NI's network from the public rights of way into the CUSTOMER Location. No fees or charges shall be imposed on NI in connection with, or related to, the License.

#### 2. TITLE TO EOUIPMENT:

Title to NI's equipment and other facilities located in or at each CUSTOMER Location shall remain with NI and its subtenants, sublicensees, successors and assigns, as applicable. From time to time throughout the term, NI may remove, or cause to be removed, from any CUSTOMER Location, any or all of NI's equipment or other facilities. Upon expiration or termination of the License, NI shall remove, or cause to be removed, from each CUSTOMER Location, any and all of NI's equipment and other facilities. CUSTOMER hereby acknowledges and agrees that only NI authorized personnel shall be allowed to access the NI equipment and other facilities.

PISO COPY

# NORLIGHT, INC.

#### SERVICE ORDER #1

Date: January 31, 2008	
Acet Exec Initials: DB	

Pursuant to all the terms and conditions of the Master Service Agreement between Norlight, Inc. ("NI") and Palestine ISD ("Customer"), dated January 31, 2008. Customer hereby orders the following Service(s):

CUSTOMER INFORMATION

Customer Name: Palestine Independent School District	Customer #:	
Originator Contact: David Long	Phone: (903) 731-8000	Fax or e-mail; (903) 729- 5588 dlong@palestineschools.org
Technical Contact: Mark Schrader	Phone: (903) 731-8000	Fax or e-mail:
Customer Circuit #:	Customer PON:	
Requested Service Date: 6 months from the Effective Date	NI Circuit ID#:	Initial Term: 5 YEARS

1. THIS SERVICE ORDER SHALL BECOME EFFECTIVE ON THE DATE CUSTOMER NOTIFIES NI (I) THAT CUSTOMER HAS RECEIVED ITS APPROVED FUNDING COMMITMENT LETTER FROM THE UNIVERSAL SERVICE ADMINISTRATIVE COMPANY ("USAC") FOR THE PROJECT CONTEMPLATED BY THIS SERVICE ORDER OR (II) THAT CUSTOMER DESIRES TO ACTUALLY ORDER THE SERVICE REGARDLESS OF THE STATUS OF ITS FUNDING COMMITMENT LETTER FROM USAC (THE "EFFECTIVE DATE"), SUCH NOTIFICATION (THE "NOTICE") SHALL BE SENT IN WRITING BY CUSTOMER TO THE NI ADDRESSES IDENTIFIED IN SECTION 6.F. OF THE MASTER SERVICE AGREEMENT.

#### FOR EXAMPLE:

IF CUSTOMER, ON 4/1/08, PROVIDES THE NOTICE TO NI (I) CONFIRMING THAT CUSTOMER HAS RECEIVED ITS APPROVED FUNDING COMMITMENT LETTER FROM USAC OR (II) CUSTOMER DESIRES TO ACTUALLY ORDER THE SERVICE REGARDLESS OF THE STATUS OF ITS FUNDING COMMITMENT LETTER FROM USAC, THEN THE "EFFECTIVE DATE" OF THIS SERVICE ORDER WOULD BE 4/1/08 AND THE TARGET SERVICE COMMENCEMENT DATE WOULD BE 10/1/08.

IF THE NOTICE TO NI CONFIRMING THAT CUSTOMER HAS RECEIVED THE NECESSARY FUNDING APPROVALS IS NOT SENT BY CUSTOMER, OR RECEIVED BY NI, PRIOR TO JUNE 30, 2009, THEN THIS SERVICE ORDER SHALL EXPIRE AND TERMINATE WITHOUT LIABILITY TO EITHER PARTY ON JUNE 30, 2009.

2. THE INITIAL TERM SHALL BEGIN ON THE DATE THIS SERVICE ORDER IS EXECUTED AND SHALL CONTINUE UNTIL THAT DATE THAT IS FIVE (5) YEARS AFTER THE SERVICE COMMENCEMENT DATE. AFTER THE EXPIRATION OF THE INITIAL TERM, THIS SERVICE ORDER SHALL AUTOMATICALLY RENEW FROM YEAR TO YEAR UNDER THE SAME TERMS AND CONDITIONS AS STATED HEREIN, UNLESS TERMINATED AT THE END OF THE INITIAL TERM OR THE THEN CURRENT RENEWAL TERM, AS APPLICABLE, WHICH EITHER PARTY MAY DO BY PROVIDING WRITTEN NOTICE OF TERMINATION TO THE OTHER PARTY NOT LESS THAN THIRTY (30) DAYS PRIOR TO THE EXPIRATION OF THE THEN CURRENT TERM.

SERVICE STATUS	SERVICE(S)	
New Service Change Service Disconnect Other: Expedite	■ ETHERNET     □ SX: Multimode	QTY: 1 GIGE connection between each of the ollowing locations:  1. Between Location A and Location B  2. Between Location A and Location C  3. Between Location A and Location D  4. Between Location A and Location E  5. Between Location A and Location F  6. Between Location A and Location G

CUST	OMER	LOCAT	ION

LOCATION A	LOCATION B	LOCATION C
Palestine High School	Palestine Middle School	Northside Early Childhood Center School
1600 South Loop 256	233 Ben Milam Drive	2509 Highway 155 North
Palestine, TX	Palestine, TX	Palestine, TX

LOCATION D	LOCATION E	LOCATION F
Sam Houston Early Learning Center	Story Elementary School	Southside Primary School
School	5300 South Loop 256	201 Gillespie Road
1000 East Lamar Street	Palestine, TX	Palestine, TX
Palestine, TX		

LOCATION G Palestine ISD Operations and Maintenance Facility 1301 South Royall Street Palestine, TX

Monthly Lease Fee	Non-Recurring Lease Fee
\$ 9,333.90 /month	NA NA

Special Terms:

Customer, at its cost, shall provide collocation space and power in Locations A, B, C, D, E, F, and G and access to such space, including any necessary building entrance rights in accordance with the terms of Exhibit A to the Master Service Agreement.

Please call (812) 456-4785 for information and assistance.

This Service Order is hereby incorporated in its entirety into the Master Service Agreement and is hereby executed by the respective parties hereto

Norligh	IT, INE:		PALESTINE INDEPENDENT SCHOOL DISTRICT	
Ву:	( N			
Name:		(authorized signature) JOHN P. CINELLI	Name: MEGAN LAWSON (print)	
Title:		(print) PRESIDENT	Title: DIRECTOR OF BUSINESS SERVICES	
Date:		12/03/05	Date: 02/06/08	
		Approved as to form	gending Board/budget approval	

Approved as to form

Legal Date 2/2/08



# NORLIGHT TELECOMMUNICATIONS, INC.

#### SERVICE ORDER #02

Date: December 9, 2009	
Acct Exec initials: SB	

Pursuant to all the terms and conditions of the Master Service Agreement between Norligit Telecommunications, Inc. ("NTT") and Palestine Independent School District ("Customer") dated January 31, 2008, Customer hereby orders the following Service(s):

CUSTOMER INFORMATION		1
Customer Name: Palestine Independent School District	Customer II:	
Originator Contact: David Long	Phone: 903.731.8000	Fax or e-mail: 903.729.5588 dlang@palestimeschools.org
Technical Contact Mark Schrader	Phone; 903.731.8000	Fax or e-mail:
Customer Circuit #:	Customer PON:	and the same of the same
Requested Service Date: As soon as NTI can make service Available	NTI Circuit (D#:	Initial Terms 5 YEARS

1. The initial term shall begin on the date this service order is executed and shall continue until that date that is five (3) years after the service commencement date, after the expiration of the initial term, this service order shall automatically renew from year to year under the same terms and conditions as stated herein, unless terminated at the end of the initial term or the then current renewal term, as applicable, which either farty may do by providing written notice of termination to the other party not less than thirty (30) days prior to the expiration of the then current term.

New Service Change Service Disconnect Other: Expedite	ETHERNET  SK: Mailimeda SLX: Singlemed  Interface: GIGB  Rate Limited: 1 Olganiz	QTY: Onn (1) GIGB connection between each of the following locations:  1. Between Location A and Location B
CUSTOMER LOCATION  LOCATION A  PALESTINE HIGH SCHOOL  1600 SOUTH LOOF 256  PALESTINE, TX	LOCATION B WASHINGTON SCHOOL 1020 W. HAMLEY PALESTINE, TX	
Monthly Lense Fcs	Nan-Recurring Leans	to the second second second
\$2,781.22/month	to to	

#### Special Termsz

Licensee. Customer, at its cost, grants to WII the right to occupy, use and maintain collocation space and power in Locations A and B (the "Licensed space") and access to such space, including any necessary building entrance rights in accordance with the terms of Exhibit A to the Master Service Agreement (the "License"). In addition to the terms of Exhibit A to the Master Service Agreement, as a past of the License, Customer shall provide hest, vanilation and air conditioning ("HVAC") to the Licensed Space sufficient to maintain an ambient temperature of the Licensed Space between fifty (50) and eighty (80) degrees Fahrenheit and to maintain the level of relative non-condensing humidity in the

Licensed Space between five percent (5%) and ninety-five percent (95%). Customer agrees that its failure to provide the space and services described in this paragraph may adversely impact the Service(s), and NTI shall not be responsible for any such adverse impact, whether under Section 6.8. of the Agreement or otherwise. Furthermore, Customer agreed to indemnify NTI for any damages arising as a result of Customer's failure to provide the services as agreed to by Customer in this paragraph, specifically including but not limited to any failure to provide the HVAC services. Such damages stall include damages to NTT's equipment and facilities as well as labor and other costs incurred to replace or repair such equipment and facilities.

Construction: Efforts, Tals Service Order project requires construction ellipts.

Please call (812) 456-4785 for information and acultomor.

This Service Order is hereby incorporated in its enthety into the Masser Service Agreement and is beauty executed by the respective parties hereto

NORLIGHT TELECOMONUNICATIONS, INC. Name: Lisa Date 7-16-02 By: A Director of Mathemate signature) Dusiness Services

Item 5-d

#### windstream.

connecting business to business

#### SERVICE ORDER #4

	Date: 02/24/2	012
	Acct Exec: Co	arey Hill
tine independent	ity into the Master Service School District_, dated _0	Agreement between Windstream NTI, 2/24/2012(the "MSA").
chool District	Customer#:	Abbr.:
	Phone: 903.731.8003	Email: dlong@palestineschoots.o rg
	Phone: 903.731.8003	Fax: 903.729.5588
	Customer PON:	
	WIN Circuit ID#:	Initial Term: 3 years
ERVICE TYPE		
SX: Multim X Interface: G	ode X LX: Singlemode	QTY: One (1) connection between each of the following locations:  1. Between Location A and Location B
LO	CATION B	
NAME: ANDERSON CENTER ADDRESS: 120 E City / State Pale Zip Code CLLI Code: NPA/NNX	H JUVENILE DETENTION  E. CRAWFORD  Stine, TX	
	Non Recurring F	98
	Acceptable of the control of the con	Acct Exec: Contained in its entirety into the Master Service stine Independent School District, dated _0 vice(s):  Chool District

- 1. Initial Term. The Initial Term of this SO shall begin on the Effective Date of this SO and shall continue until that date that is three (3) years after the Service Commandement Date. After the expiration of the Initial Term, this SO shall automatically renew from year to year under the same terms and conditions as stated herein unless terminated at the end of the Initial Term or the than current renewal term, as applicable, which either party may do by providing written notice of termination to the other party not less than thirty (30) days prior to the expiration of the then current term.
- License. Customer, at its cost, grants to WIN the right to occupy, use and maintain collocation space and power in Locations A, B, and C and access to such space, including any necessary building entrance rights in accordance with the terms of Exhibit A to the MSA.

A G Cust. Initials

## windstream.

connecting business to business

Construction. If construction efforts are required, please call (812) 458-4785 for information and assistance. If construction efforts are required pursuant to this Service Order, Customer agrees that, notwithstanding any provision in the Agreement to the contrary, it may not terminate this Service Order for late delivery without incurring termination liability pursuant to Section 4.D.(i) of the Agreement, unless the following conditions are met: (i) WtN misses the Requested Service Date set forth in the Service Order by more than five (5) days; (ii) Customer provides written notice to WIN within ten (10) days following the Requested Service Date; and (iii) Customer provides written notice prior to a subsequent delivery of Service by WIN. If the Customer does not provide notice of termination pursuant to the foregoing conditions and Services are not available at the end of the ten (10) day period following the Requested Service Date, then WiN will have an additional ninety (90) day period to provide the Service, during which Customer may not terminate without incurring the termination liability described in Section 4.D.(I) to the Agreement. Notwithstanding the foregoing, Customer may not terminate a Service Order if any of the causes or reasons for WIN's failure to deliver by the Requested Service Date are beyond WIN's reasonable control. For the purposes of this section, causes and reasona "beyond WIN's reasonable control\* shall include: (i) Force Mejeure Events described in the Agreement; (ii) the process of securing permits; (iii) make ready construction; and, (iv) processes controlled by third parties relating to make ready construction such as engineering, surveying, moving lines and cables on poles, securing pole or conduit rights, and obtaining easements, franchises, use of rights of way, or similar permissions, authorizations or rights from unaffillated third parties. If the Services will not be available by the Requested Service Date, WIN will provide an interim solution consisting of a 11 beginning on the Requested Service Date (assuming LEC facilities are available).

This Service Order is hereby incorporated in its entirety into the Master Service Agreement and the parties hereto have caused this Service Order to be executed by their duty authorized officers or representatives.

WINDSTREAM NTI, INC.	Palestine ISD		
Ву:	x plaid arbeinen (authorized signature)		
(authorized signature)			
Name:	Name: x David Atkeisson		
(Inhq)	(print)		
Title:	Title: X CFO		
Dale:	Date: 7 3/2/12-		

OC Cust Initials



#### ADDENDUM TO SERVICE ORDER #(4)

This Addendum is entered between the Windstream legal entit(ies) providing the Services to the Customer's bill ("Windstream") and (Palestine Independent School District) ("Customer"), and amends Service Order #(4) ("SO") entered between Windstream and Customer ("Parties").

The SO shall be deemed amended as follows:

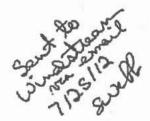
- Term. The Parties hereby agree that the Term of the SO shall commence on installation of services and shall continue until 36 months ("the Service Order Renewal Term"). After the expiration of the Service Order Renewal Term, the SO shall automatically renew from year to year under the same terms and conditions, unless terminated at the end of the Service Order Renewal Term or the then current renewal term, as applicable, which either party may do by providing written notice of termination to the other party not less than thirty (30) days prior to the expiration of the then current term.
- Monthly Lease Fee. The Parties hereby agree that the Monthly Lease Fee shall be \$2,500.00. (see special terms)

#### Special Terms:

Total new MRR for the location referenced below is \$2,500,00

Please note change in address (SO #4) for Juvenile Detention Center SO to correct address below.

ACTUAL SOCIONAL PROPERTY AND	A Mater Villand	4000 (SVI) 81	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	
Palestine High School	1600 South Loop 258		Palestine	TX
			-	
10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	OUTUIN	6.75		
Anderson Juvenile Detantion Center	1120 E. Crawford	Palestina	TX	



The SO noted above and this Addendum constitutes the Parties' SO. To the extent there is a conflict between this Addendum and the SO, this Addendum controls.

This Addendum may be executed in several counterparts, and all counterparts so executed shall constitute one binding agreement on the Parties hereto and each executed counterpart shall be deemed an original. Facsimile signatures shall be accepted as valid and binding for all purposes.

Windstream and Customer each aver that the signatories to this Addendum below have authority to sign this Addendum.

Hand-written modifications to this Addendum are not binding on either Windstream or Customer.

Customer

By: Nand Corpeiner

Name: David Atkeisson

Title: CFO

Windstream

By Merce Monson

Name: Cherie Monson

Title: AUD Account Management

#### Sandra Webb

Attachment

From:

David Long

Sent:

Monday, January 28, 2013 10:58 AM

To:

Sandra Webb

Subject:

FW: Palestine Independent School District - For discussion

Attachments:

Palestine Independent School SO 1[1].pdf

Importance:

High

For our WAN contract file.

David Long Technology Director Palestine ISD 1007 E. Park Ave. Palestine, TX 75801 903-731-8003

Email: dlong@palestineschools.org

From: Buchanan, Beth [mailto:Beth.Buchanan@windstream.com]

Sent: Monday, January 28, 2013 10:07 AM

To: David Long

Subject: FW: Palestine Independent School District - For discussion

Importance: High

Beth Buchanan - Account Manager- GEM Fiber I Windstream

beth.buchanan@windstream.com I windstreambusiness.com

o: 812,759,7889 I business: 800,600,5050 I government/education 877,225,1133

From: Buchanan, Beth

Sent: Monday, January 28, 2013 8:50 AM

To: DLong@palestineschools.org

Subject: FW: Palestine Independent School District - For discussion

Hi David:

Good morning!

This is for our meeting. I've attached the original agreement to this email and have also forwarded an email from the project manager who worked on this order.

Per our service agreements, the in service date is actually the contract start date. These services were turned up in Feburary 2010. Since the contract was a 5 year agreement, your contract expires in 2015.

Looking forward to speaking with you at 10:00

#### Thanks!

# Beth Buchanan - Account Manager- GEM Fiber I Windstream

beth.buchanan@windstream.com | windstreambusiness.com

o: 812.759.7889 | business: 800.600.5050 | government/education 877.225.1133

From: Dan Leas

Sent: Friday, February 26, 2010 5:55 PM

To: David Long

Cc: Scott Bailes; Daniel Greenbank; Leas, Daniel

Subject: Palestine Independent School District - Sites ready for turn-up

#### David,

I wanted to let you know that our testing has completed for the locations below. You can begin your process for test and turn up as soon as you are ready. Please contact our NOC at 1-877-700-4535 if you need any assistance. Please reference the below circuit id anytime you contact our Network Operations Center for assistance.

e Ptoject Name	GircultiD
Palestine Independent School District - Northside Early Childhood Center School	08/KRGS/502461
Palestine Independent School District - Palestine ISD Operations and Maintenance Facility	08/KRGS/502363
Palestine Independent School District - Palestine Middle School	08/KRGS/502460
Palestine Independent School District - Sam Houston Early Learning Center School	08/KRGS/502462
Palestine Independent School District - Southside Primary School	08/KRGS/502464
Palestine Independent School District - Story Elementary School	08/KRGS/502463

Thank you and have a great weekend,

Daniel Leas
Project Implementation Manager
Norlight
3701 Communications Way, Evansville, IN 47715
(812) 759-7968
dleas@norlight.com

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